

MINUTES OF THE BOARD OF SUPERVISORS COUNTY OF LOS ANGELES. STATE OF CALIFORNIA

Violet Varona-Lukens, Executive Officer Clerk of the Board of Supervisors 383 Kenneth Hahn Hall of Administration Los Angeles, California 90012

Auditor-Controller

At its meeting held January 20, 2004, the Board took the following action:

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The following item was called up for consideration:

Supervisor Antonovich's recommendation to request the Quality and Productivity Commission to report back to the Board within 90 days with findings and recommendations on the management of overtime by the Sheriff's Department, the billing and collection process of the Department of Health Services, and a financial review of the County Public Library.

Merritt Holloway addressed the Board.

Later in the meeting, the following statement was entered into the record for Supervisor Antonovich:

"Created by the Board in June of 1982, the Quality and Productivity Commission (Commission) has been working diligently to fulfill its many duties to enhance the quality and efficiency of the services delivered to the public as well as streamlining and improving the overall inner-workings of the County itself.

"Among the responsibilities the Commission is entrusted with are: ensuring that County Department Heads and Managers consider internal economies and streamline tasks for purposes of cost savings; provide advice, information and recommendations relating to productivity and quality of service in the County to County officials, Department Heads and Managers; and development and presentation of recommendations for appropriate policies and programs designed to increase efficiency and effectiveness in the County.

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"With those responsibilities in mind, there are a variety of areas the Commission needs to direct their attention to. The Sheriff's Department is continuously battling management of overtime. The factors that lend to the utilization of overtime and the costs associated are a large part of the challenge within the Sheriff's budget. The Department of Health Services (DHS) has many methods of receiving payments from patients at our facilities such as Ability-to-Pay (ATP), Medi-Cal, and Third Party Payers. There is a need to review the current billing and collection practices used by DHS. Additionally, the County Public Library has faced the threat of severe service reductions and facility closures due to budget problems. The Department would benefit from the assistance of the Quality and Productivity Commission to look objectively at the Library's financial issues to see if opportunities for improvement exist."

Tyler McCauley, Auditor-Controller, addressed the Board.

After discussion, on motion of Supervisor Antonovich, seconded by Supervisor Yaroslavsky, unanimously carried, the Quality and Productivity Commission was directed to report back to the Board within 90 days on the following:

- With respect to the Sheriff's overtime, provide recommendations for implementation of the two remaining recommendations by the Auditor-Controller which the Sheriff is currently reviewing in addition to any other recommendations the Commission deems appropriate;
- 2. The billing and collection process of the Department of Health Services; and
- 3. A financial review of the County Public Library.

In addition, the Auditor-Controller was instructed to meet with the Quality and Productivity Commission to determine if additional information can be obtained.

4012004-8

Attachment

Copies sent to:

Each Supervisor
Chief Administrative Officer
County Counsel
Director of Health Services
County Librarian

Letter sent to:

Chair, Quality and Productivity Commission